

FOCUS POINTS	ISAVIA'S OBJECTIVES IN 2020				IN RELATION TO					
In relation to Isavia's strategy	Objective	Targets for 2020	Progress	Results end 2020	The UN Sustainable Development Goals	In relation to Iceland's priority targets	GRI disclosure number	UNGC	ACI-Strategy	Responsible Tourism
  Human resources Return on investment	Continuous efforts are made to reduce the number of accidents in the workplaces of Isavia	No accidents suffered by Isavia employees in the workplace Investigate and improve registration and mapping of dangerous conditions, near misses and accidents in Isavia areas of operation	Number of accidents reported in the workplace Completed / not completed	Number of notified work-related accidents decreased from 65 to 39, of which 4 lead to employee absence, down from 19 the previous year. Completed	 	3.6. Halve the number of global deaths and injuries from road traffic accidents 8.8 Aim to protect labour rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment.	GRI 403-1 GRI 403-2 GRI 403-3 GRI 403-4	Human rights - Labour market	Human resources	Security
 Human resources	Equal gender representation in management positions before 2025	Prepare a succession plan and an adoption schedule for such plan in 2020. Gender equality must be ensured therein.	Number of females in managerial positions	Management level positions Level 1 67% Level 2 39% Level 3 19%	 	5.1. End all forms of discrimination against all women and girls everywhere. 5.5 Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision making in political, economic and public life. 5.5.2 Measures the proportion of women in managerial positions. 8.5 Full and productive employment and decent work for all women and men will be available, including for young people and persons with disabilities, and equal pay for work of equal value by 2030	GRI 405-1 GRI 405-2 GRI 412-2	Labour market	Human resources	Human resources
  Social responsibility Return on investment	Employ a comprehensive approach to risk management to ensure that it covers corporate social responsibility before 2024	Assess the risk from climate change to the infrastructure of Keflavik Airport	Completed / not completed	Partially completed and work will continue	  	8.4. Improve progressively through 2030 global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation in accordance with the 10-year framework of programs on sustainable consumption and production with developed countries taking the lead. 11.B. Holistic disaster risk management at all levels will be prepared. 13.2. Integration of climate change measures into national policies, strategies, and planning.	GRI 201-2	Environment	Climate change Balanced business model	Society
  Social responsibility Return on investment	Strengthen efficient monitoring of Isavia's procurement	References to the code of conduct and social responsibility in all invitations to tender and contract documents issued by the consolidated company Number of registered suppliers at the beginning of 2020 who have signed the supplier code of conduct will increase to 50% before the end of the year	Completed / not completed From 0 to 50%	Completed Exceeded 50%	 	12.7. Promote public procurement practices that are sustainable in accordance with national policies and priorities 12.2. No later than by 2030 achieve sustainable management and efficient use of natural resources. 12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse. 8.4. Improve progressively through 2030 global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation in accordance with the 10-year framework of programs on sustainable consumption and production with developed countries taking the lead.	GRI 308-1 GRI 308-2 GRI 409-1 GRI 414-1 GRI 414-2	Anti-Corruption - Labour market Human rights - Environment	Sustainable supply chain	Society
  Social responsibility Return on investment	The proportion of sorted waste is to be 40% in 2020, 55% in 2025 and 70% in 2030	Increase the share of recyclable waste by at least 5% per passenger year-on-year	Kilo per passenger	The ratio was unchanged between years. The proportion of sorted waste was 41% in total.	 	12.2. No later than by 2030 achieve sustainable management and efficient use of natural resources. 12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse. 8.4. Improve progressively through 2030 global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation in accordance with the 10-year framework of programs on sustainable consumption and production with developed countries taking the lead.	GRI 306-2	Environment	Material resources	Environment
 Social responsibility	Greenhouse gas emission decreases since 2015 should be 40% by 2050, 50% by 2025 and 60% by 2030	Reduce the use of fossil fuels in the operation of Isavia by 4% per passenger between years	Litre per passenger	Increased by 1.17 liters per passenger. Total emissions have decreased by 34% since 2015	 	13.2. Integration of climate change measures into national policies, strategies, and planning. 7.2. Substantial increase of the share of renewable energy in the global energy mix by 2030.	GRI 305-1 GRI 305-2 GRI 305-4 GRI 305-5	Environment	Climate change	Environment
  Social responsibility Service	Focused and coordinated communications with external stakeholders	Complete the strategic planning with the local authorities in Suðurnes in accordance with the SDGs and to add concentrated follow-ups Work efficiently with stakeholders at Keflavik Airport towards resolving shared social responsibility issues	Completed / not completed not completed	Partially completed and work will continue Completed	 	17.17. Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resourcing strategies of partnerships. 11.A. Support for positive economic, social and environmental links between urban, peri-urban and rural areas by strengthening national and regional development planning. 11.3. By 2030 enhance inclusive and sustainable urbanization and capacity for participatory integrated and sustainable human settlement planning and management in all countries.	GRI 413-1 GRI 413-1 GRI 413-2	Human rights	Balanced business model	Society
 Social responsibility	Strengthen awareness within the company of the importance of social responsibility	Educate management about the field to increase their understanding of social challenges and provide guidance on good working practices	Percentage of managers	80% of management has received education	  	8.9. By 2030, devise and implement policies to promote sustainable tourism that creates jobs and promotes local culture and products. 12.6. Encourage companies, especially large and transnational companies, to adopt sustainable practices and to integrate sustainability information into their reporting cycle. 13.2. Integration of climate change measures into national policies, strategies, and planning.		Environment	Balanced business model Climate change	Society
  Service Return on investment   Processes Social responsibility	Work toward ensuring a good travel experience for Keflavik Airport customers in co-operation with stakeholders	Complete the analysis, formulation and development of actions relating to customer journeys	Completed / not completed	Partially completed and work will continue	  	9.1. Develop quality, reliable, sustainable and resilient infrastructure, including regional and trans-border infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all. 8.9. By 2030, devise and implement policies to promote sustainable tourism that creates jobs and promotes local culture and products. 7.17. Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resourcing strategies of partnerships.	GRI 413-1 GRI 413-2 Sust. Desti. ACI	Human rights	Quality of service	Society